Library 2.0 & CSU Libraries  
Paula Adams, Head of User Services, Assistant Professor of Library Science

As I toss and turn in my sleep at night wondering how the library can provide better access and promote library resources and services, I have to keep in mind how we are all navigating this digital landscape each day. Our patrons, particularly our students, who may never physically cross the holy threshold of our information mecca, want and need access to quality research; however, they are often found helplessly loitering around Wikipedia. Today, academic libraries are finding ways to herd patrons along the information highway by incorporating many Web 2.0 technologies. We simply have to, and in doing so have emerged into a Library 2.0 world. Library 2.0 is about distributing library content and services to connect with patrons wherever they are, which goes beyond library walls and web sites.

One Library 2.0 information technology, LibGuides, is an example of a wonderful web-based knowledge sharing system designed to allow libraries to design information-centered pathfinders. Beyond creating simple web pages, this tool will enable CSU librarians to create content-rich, interactive portals of quality information, which in turn will enable better information seeking behavior among our library patrons (we hope). LibGuides also has a great interactive feature that allows online interaction of patrons to submit comments and participate in web polls.

As my colleagues and I are excited and busy creating LibGuides, our approach is to create a basic set of guides for general disciplines by dividing subjects according to liaison areas. Many librarians will also enlist the help of faculty to see how we can improve these guides and create more in-depth ones for courses or even particular assignments. Our goal is to make all initial guides available by fall semester 2011. To see what we have done so far, take a moment to visit a few guides that have been posted by visiting the following link: http://columbusstate.libguides.com/.
Students, staff, and faculty gathered early in the spring 2011 semester at the Simon Schwob Library for the Tenth Annual CSU Libraries’ Faculty Research Forums. The forums, which traditionally kick off the spring semester every year, offer CSU faculty a venue in which to present their current research to a wider audience. This year’s forums, which broke past attendance records, featured faculty from the departments of English, Art, History, and Earth & Space Science. The 2011 forums took place over three consecutive Thursdays on January 20th, January 27th, and February 3rd.

The series kicked off with presentations by art historian Dr. Barbara Johnston and English professor Dr. Angela Green, who presented, respectively, on a privately-commissioned 16th century manuscript depicting the life of Mary Magdalene, and on issues of literacy and language in the work of American authors Edith Wharton, William Faulkner, and Ralph Ellison. The second forum featured historian Dr. Daniel Gullo, and Earth and Space Science professors Drs. Zdeslav Hrepic and Kim Shaw. Dr. Gullo discussed the cultural transformation of libraries revealed in a 16th century book collection, while Drs. Hrepic and Shaw presented their findings on undergraduates’ use of wireless devices in the classroom. The third and final forum featured Art Department Associate Professor Orion Wertz, and Systems Librarian and Assistant Professor Jackie Radebaugh. Professor Wertz discussed his art installations, comprised of small drawings affixed to walls and other surfaces, and Professor Radebaugh presented on studying the social aspects of information retrieval to improve the effectiveness of journal databases.

This year’s series was very well received by audiences, confirming CSU faculty’s commitment to excellence in research and scholarly activity. CSU Libraries would like to thank all those who contributed to make the 2011 Faculty Research Forums such a great success!

**Information Commons Move**

If you have visited the Simon Schwob Memorial Library over the past several months, you may have noticed that the Information Services department has moved. Since the fall 2010 semester, the Information Commons area as well as the Reference Department are now located in the front library lobby across from the Einstein Bros. Café and closer to the Circulation Desk. There is also a new reference desk that complements the area well. The purpose behind this move was to allow this service point to be more accessible to patrons than when previously located at the rear of the 1st floor. This appears to be a smart move as there is increased patron traffic for research assistance and students have commented on the new space allocated for the Information Commons computer lab with better lighting and more space.
Department Spotlight: Reference

“How Can We Help You?”: Those five words sum up our mission. Information Services librarians and staff answer one on one reference questions and teach library users to make the most of print and electronic resources. We teach library instruction classes in a variety of disciplines, assist faculty with their research and departmental accreditation, and select books and other resources for the university community’s learning needs.

Department Hours of Operation

Monday–Thursday: 7:30 a.m.–10:00 p.m.
Friday: 7:30 a.m.–5 p.m.
Saturday: 1 p.m.–6 p.m.
Sunday: 2 p.m.–10 p.m.

Activities

1. Provides research assistance to students, faculty, and staff.
2. Manages the library reference collection.
3. Provides one on one library instruction sessions.
4. Library faculty serve as department liaisons to provide subject-related library workshops for academic disciplines as well as participate in collection development activities to support academic programs.
5. Library faculty teach an information literacy course, LIBR 1105 (Area B 2 credit course taught online and face to face).
6. Provides access to a computer lab in the Information Commons equipped with 26 computers.

Bragging Points

From July 2010 through January 2011 the Reference Department answered 9,079 questions!

Blog Highlights

Visit our blog at csulibraries.blogspot.com

Films on Demand is a comprehensive collection of high-quality educational videos licensed from a long established educational media distributor. Nearly 7,000 videos cover a wide range of topics organized into five broad subjects. Individual segments subdivide each video into discrete shorter units.

The interface allows searching by title, by keywords in segments, browsing titles alphabetically, and browsing or searching within the subject areas.

The default playback for videos in this collection is Flash. Users also can select playback in Windows Media or QuickTime. Playback on PCs running Windows software allows changing the size of the video display and selecting a different playback bit rate.

Many of the titles in the collection have closed-captioning. Use the Advanced Search function to limit search results to titles with closed-captioning.

For more information, go to library.ColumbusState.edu and click on the E-Resource Guide link under Research Help.

National Library Week


Monday, April 11th – National Library Week Kickoff & Proclamation: Library Veranda 11:00am-11:30am

Refreshments were served on the Library veranda at 11:10am

Tuesday, April 12th – Book Sale
Library 1st Floor – 10:00am – 3:00pm

Wednesday, April 13th – Book Sale
Library 1st Floor – 2:00pm – 7:00pm

Thursday, April 14th – Book Sale
Library 1st Floor – 10:00am – 3:00pm
- Favorite Children’s Book Read-Out
Library 1st floor Forum Area – 12:30 pm – 1:30pm

Left to right: Michelle Viers (Information Commons Assistant), Paula Adams (Head of User Services), and Mary Holmes (Information Commons Paraprofessional).
Interlibrary Loan Electronic Article Delivery
Michelle E. Jones, Interlibrary Loan Librarian, Assistant Professor of Library Science

On January 11, 2011, the interlibrary loan department unveiled electronic article delivery as part of our new services. Faculty, staff, and students now receive all requested articles in PDF format via their ILLiad account. After logging in to ILLiad at http://columbusstate.illiad.oclc.org/illiad/logon.html with current username and password, one must click on “Electronically Received Articles” under View in the left column. The next step is to click on the PDF icon of the article needed. Here, it is necessary to print, save, or delete the document. All articles will remain in the user’s ILLiad account for 30 days. After that, the article will automatically be deleted. Bibliographic information needed to identify the article is available on the Electronically Received Articles link. Additionally, there is a column with the expiration date for availability.

Articles that carry a fee must be paid before the electronic article will be made available. In such cases, all patrons will receive a preliminary email stating that there is an associated fee. One may pay by credit card only via phone and by cash/credit card in person. The circulation department handles payment of library related fees. It is the borrower’s responsibility to contact the interlibrary loan department, preferably via email, to let us know the fee has been paid. This notification will cause interlibrary loan staff to verify the payment and then release the document. Document availability may take up to 2 business days. Once the document has been made accessible, another email will alert users along with instructions on viewing the article. If there are any questions about this process, please contact the interlibrary loan department in one of the following ways: by phone—706.568.2451 or via email—ill@columbusstate.edu. Our current hours are Monday through Thursday 1-5 p.m. and Friday 12-3 p.m. To this end, we hope electronic delivery of articles facilitates the research needs of the CSU community.

CSU Libraries Offer Two New JSTOR Collections
Jacqueline Radebaugh, Systems Librarian, Assistant Professor of Library Science

Through the generosity of the Student Technology Fee Fund, CSU Libraries are happy to be able to offer two new JSTOR collections to students, faculty, and staff. JSTOR Arts and Sciences collections IV and V complement the libraries’ other JSTOR collections by providing access to journal titles on a wide variety of topics and disciplines.

The JSTOR Arts and Sciences IV collection contains 112 scholarly journal titles, which include 26 journals from JSTOR Business collections that are not available in any other Arts & Sciences collection. It also contains several management journals, a diverse group of journals in the field of Public Policy and Administration, the largest group of law titles in any Arts & Sciences collection, and titles in Education and Psychology.

The JSTOR Arts and Sciences V collection contains 120 scholarly journal titles representing 22 disciplines, including African Studies, Archaeology, Art & Art History, Asian Studies, Classical Studies, History, Language & Literature, Middle East Studies, Philosophy, and Religion.

For more information about JSTOR, along with streaming video tutorials, please see the CSU Libraries website at: http://library.columbusstate.edu/how_do_i/galileo/jstor.php. Students, faculty, and staff can access all of CSU’s JSTOR collections through GALILEO at: http://www.galileo.usg.edu/scholar/columbusstate/databases/j/.
After a year’s hiatus, CSU Libraries hosted four Rite of Passage Convocations on March 15, 17, 22, and 24, 2011. The convocations were sponsored by the Office of the Provost and Vice President for Academic Affairs and the Faculty Center for Teaching and Learning. These ceremonies provided an opportunity for 2009-10 recently-promoted full professors to share their thoughts with the university community on their research, teaching experiences or, more generally, life in the academy. The idea for the convocations was first implemented in 2003. Since that time, CSU Libraries has had the responsibility of coordinating and hosting these cherished and well-attended events.

The convocations featured eight presenters:

Tuesday, March 15
Mr. Joseph D. Golden, Professor of Music
Dr. Sheri R. Noviello, Professor of Nursing

Thursday, March 17
Dr. Thomas P. Dolan, Professor of Political Science
Dr. José Villavicencio, Professor of Foreign Language Education

Tuesday, March 22
Dr. Floyd R. Jackson, Professor of Chemistry
Dr. Mark S. Schmidt, Professor of Psychology

Thursday, March 24
Dr. Abiye Seifu, Professor of Engineering
Dr. Teresa S. Irvin, Professor of Basic Studies

On March 15, Dr. Thomas Hackett, Provost and Vice President for Academic Affairs, welcomed the attendees and explained the origin of the convocations. He also introduced the speakers. Dr. Gregory Domin provided the introductions on March 17, and Dr. Tina Butcher introduced the speakers on March 22 and 24. After the presentations, each speaker received a commemorative plaque to celebrate his/her Rite of Passage talk. Dr. Hackett, also promoted to professor in 2009-10, did not lecture but received a plaque from the CSU Libraries staff commemorating this accomplishment. Light lunch refreshments were served beginning at noon to allow time for fellowship. The convocations ended at 1:30 p.m.

Attendance at the events averaged around forty-five, and included faculty, staff, students, and family. The speakers were very engaging—presenting autobiographical slide shows and many humorous and touching anecdotes. The convocations offer a wonderful way for members of the university community to get to know the new professors. The Rite of Passage Convocations will continue next October presenting the 2010-11 and 2011-12 full professors.
Eric Van Bibber is our new Acquisitions Assistant. His primary job responsibilities include keeping track of the library’s finances by processing invoices, updating the library’s ledger/funds, and making sure that we spend our money wisely. He has lived in Columbus since 1972, and graduated from Spencer High School. Eric received an AAS in Criminal Justice and a BS in Education from Columbus State University. Not only has he worked in libraries in the past, but also in printing, telecommunications, law enforcement, and teaching. Though he is married with two children and two grandchildren, one very fat, fuzzy cat likewise “claims” him. His hobbies include photography, hiking, collecting rocks/sand, and writing.

Julie Caulder began work as the part-time Government Documents Assistant in May 2010. Previously, she worked in Simon Schwob Memorial Library’s Reference Department as a student assistant. A native of Columbus, Julie graduated from Columbus State University with a BBA. Her primary job responsibilities include processing all incoming items into the federal government documents collection as well as keeping record of statistics and items discarded from the collection. Julie enjoys working out and reading novels along with inspirational literature. In her leisure time, she can sometimes be found in the bleachers cheering on local baseball and college football teams.

LuMarie Guth is the new coordinator for our Government Documents depository collection and is the library liaison for business, criminal justice, military science/ROTC, and political science. As a liaison, she provides reference/research assistance, information literacy instruction, and collection development in these subject areas. Hailing from Green Bay Wisconsin, LuMarie recently earned a Master of Arts in Library and Information Studies from the University of Wisconsin at Madison, and a Bachelor of Arts in English Literature and Spanish from the University of Wisconsin at Green Bay. Prior to joining Columbus State University, LuMarie worked in the Wisconsin Historical Society Library, University of Wisconsin libraries, and as an assistant language teacher in the JET Program in Sasebo, Japan’s Commercial High School. She holds memberships in the American Library Association, Special Library Association, the Wisconsin and Georgia Library Associations, and the Columbus Area Library Association.

Rachel Cotney joined CSU Libraries in June 2010 as a part-time Library Assistant in the Circulation Department. She processes GIL Express requests and also helps with other circulation activities, such as checking out library resources, assisting students in labs, and answering general questions. Rachel graduated from Lanett High School and has lived in the Chattahoochee Valley area her entire life. She received a BA in English from LaGrange College in 2004. Since then, Rachel has worked as Circulation Assistant at Lewis Cooper Memorial Library in Opelika, Circulation Manager at H. Grady Bradshaw Chambers County Library in Valley, and is currently employed at Chattahoochee Valley Community College as an Associate Librarian. Her hobbies include reading, playing the guitar, and singing. She collects vintage cookbooks, kitchen wares, and kimonos.
On the Road with CSU Libraries
Roberta Ford, Interim Dean of Libraries
Music Librarian, Associate Professor of Library Science

On March 7, CSU Libraries marked this year’s annual Staff Development Day with a road trip up north to learn more about our West Point (WP) Campus. Departing Schwob Library after a continental breakfast, the staff motored up I-185 to meet WP Director David Kerr for a tour of the classrooms, the computer lab, and administrative areas. Mr. Kerr talked about the local student body, course offerings, and student support services. He concluded the tour by pointing out recent development activities in West Point; also, he provided a little background information about the Kia Plant.

We piled back on the van, drove past the Kia Plant, and then cruised to downtown LaGrange where we enjoyed a luscious down-home cooked lunch at A Taste of Lemon.

The afternoon was devoted to touring the LaGrange College’s new silver LEED certified Frank and Laura Lewis Library. Library Director Loren Pinkerman began our tour by ushering us into a beautiful cutting-edge auditorium where he provided a detailed account of the library building project. After a question and answer session, the library staff broke out into small groups for tours of the three-story facility led by LaGrange librarians.

Major building features include: lots of natural light provided by wall and angled ceiling windows, digital signage, help desks on two floors, research lockers/carts, huge custom-built display units, four-foot high stacks, extensive compact shelving for periodicals on the basement level, archives display units with built in audio playback units controlled by the visitor, a 24/7 snack room with study rooms, and beautifully outfitted collaborative learning rooms. The entire library was filled with warm, inviting color and comfortable, attractive furniture.

The final leg of the journey was our return trip south down I-185 to our own Schwob Library. It was a day filled with learning, inspiration, and a smidge of envy. We look forward to showing our upcoming renovations to the library staff of LaGrange College in the years to come.

African American Read-In

An African American Read-In was held on February 17, 2011. Faculty, staff, and students shared excerpts from their favorite African American authors. The celebrated authors included Langston Hughes, Maya Angelou, Gwendolyn Brooks, Alice Walker, and Fenton Johnson.

African American Read-In participants (from left): Dr. Barbara Hunt, LaSada Williams, Prof. Crystal Woods, Esther Oludimimu, Prof. Jacqueline Radebaugh, Jasmine Jones, Dr. James Brewbaker, and Shirquetta Standifer.
**Faculty Emeritus Designations**

Columbus State granted faculty emerita status to recent CSU Libraries retirees Callie McGinnis, dean (left photo above); Erma Banks, coordinator of information commons/reference (Left on right photo); and Sandra Stratford, executive director of distance learning design and delivery. The designations were part of the April 15 Scholastic Honors Convocation at University Hall.